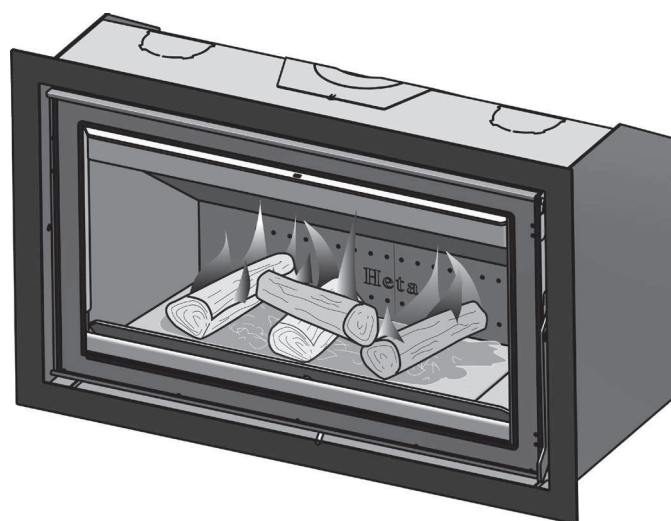
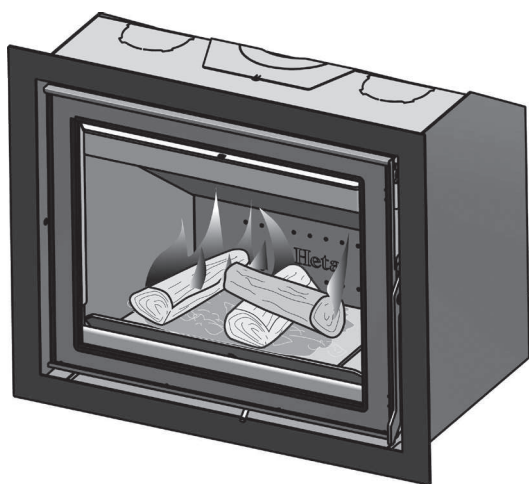


# OPERATING AND INSTALLATION INSTRUCTIONS

## PANORAMA & PANORAMA XL INSERT STOVE



[www.heta.dk](http://www.heta.dk)

ECODESIGN READY



EN

DANISH DESIGN . DANISH QUALITY . DANISH PRODUCTION



## Declaration of Performance EN

Regulation No. 305/2011  
PANORAMA-1554-2011-EN

1. Unique identification code of product-type	Insert stoves
2. Product name	Scan-Line Panorama
3. Intended use or uses of the construction product, in accordance with the applicable technical specification	Room heater burning solid fuel without hot water supply
4. Name and contact address of the manufacturer	Heta A/S, Jupitervej 22, DK-7620 Lemvig. heta@heta.dk
5. Where applicable, name and contact address of authorized representative. E-mail.	Factory Manager Martin Bach, E-mail: martin.bach@heta.dk
6. System of assessment and verification of constancy of performance of the construction product	System 3
7. Notified body relevant to the assessment and verification of constancy of performance	Technologisk Institut DK 8000 Århus C Notified body No. 1235

## 8. Declared Performance

Harmonized technical specification	EN 13240:2001/A2:2004
Emission	CO 0,08%/951 mg/Nm <sup>3</sup> Nox 106 mg/Nm <sup>3</sup> Dust 27 mg/Nm <sup>3</sup> Dust (NS3058/3059) 2,74 g/kg OGC (CEN/TS 15883) 46 mgC/Nm <sup>3</sup> ved 13% O <sub>2</sub>

## Fire safety

Reaction to fire	A1
Test of fire safety in connection with the burning of wood	Approved
Distance to combustible materials	Minimum distances in mm
Insulation thickness Rear:	--
Insulation thickness Sides	275
Furniture distance	1100

## Safety

Mechanical resistance (to carry a chimney / flue)	Not tested (NPD)
Electrical safety	NA
Surface temperature	Approved
Cleanability	No specification

## Thermal output

Nominal heat output	6,5 kW
Room heat output	6,5 kW
Energy efficiency	η 80%
Fluegas temperature at nominal heat output	T 273°C
Water heating output	NA
Maximum water operating pressure	NA

## 9.

The performance of the product identified in points 1 and 2 is in conformity with the declared performance in point 8. This declaration of performance is issued under the sole responsibility of the manufacturer.

Signed on behalf the manufacturer of 02.12.2016

Heta A/s

JUPITERVEJ 22 - DK-7620 LEMVIG

TLF. +45 9663 0600 - FAX +45 9663 0616

Martin Bach

In case of any change of the above-mentioned production type this Declaration of Performance becomes invalid.  
Heta A/S, Jupitervej 22, DK-7620 Lemvig, Tlf. +45 9663 0600, www.heta.dk



## Declaration of Performance EN

Regulation No. 305/2011  
PANORAMA XL-1553-2011-EN

1. Unique identification code of product-type	Insert stoves
2. Product name	Scan-Line Panorama XL
3. Intended use or uses of the construction product, in accordance with the applicable technical specification	Room heater burning solid fuel without hot water supply
4. Name and contact address of the manufacturer	Heta A/S, Jupitervej 22, DK-7620 Lemvig. heta@heta.dk
5. Where applicable, name and contact address of authorized representative. E-mail.	Factory Manager Martin Bach, E-mail: martin.bach@heta.dk
6. System of assessment and verification of constancy of performance of the construction product	System 3
7. Notified body relevant to the assessment and verification of constancy of performance	Technologisk Institut DK 8000 Århus C Notified body No. 1235

## 8. Declared Performance

Harmonized technical specification	EN 13240:2001/A2:2004
Emission	CO 0,1%/1244 mg/Nm <sup>3</sup> Nox 95 mg/Nm <sup>3</sup> Dust 12 mg/Nm <sup>3</sup> Dust (NS3058/3059) 2,68 g/kg OGC (CEN/TS 15883) 100 mgC/Nm <sup>3</sup> ved 13% O <sub>2</sub>

## Fire safety

Reaction to fire	A1
Test of fire safety in connection with the burning of wood	Approved
Distance to combustible materials	Minimum distances in mm
Insulation thickness Rear:	--
Insulation thickness Sides	250
Furniture distance	1200

## Safety

Mechanical resistance (to carry a chimney / flue)	Not tested (NPD)
Electrical safety	NA
Surface temperature	Approved
Cleanability	No specification

## Thermal output

Nominal heat output	9 kW
Room heat output	9 kW
Energy efficiency	η 81%
Fluegas temperature at nominal heat output	T 266°C
Water heating output	NA
Maximum water operating pressure	NA

## 9.

The performance of the product identified in points 1 and 2 is in conformity with the declared performance in point 8. This declaration of performance is issued under the sole responsibility of the manufacturer.

Signed on behalf the manufacturer of 02.12.2016

**Heta A/s**

JUPITERVEJ 22 · DK-7620 LEMVIG  
TLF. +45 9663 0600 · FAX +45 9663 0616  
Martin Bach

In case of any change of the above-mentioned production type this Declaration of Performance becomes invalid.  
Heta A/S, Jupitervej 22, DK-7620 Lemvig, Tlf. +45 9663 0600, www.heta.dk

Congratulations on your new wood stove insert, we are confident that you will be more than satisfied with your new Heta stove. Especially if you follow the following advice and instructions.

The Panorama/Panorama XL is approved according to EN 13229, NS 3058 and NS 3059. These approvals, means that the wood stove insert meets a variety of specifications and requirements, ensuring it is made of quality materials, minimum environmental impact and that it has an optimum fuel economy.

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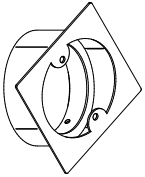

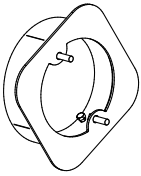
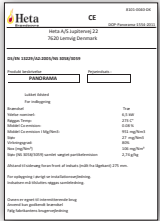



20.11.2020  
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# Before Installation

Heta wood stoves are quality products, therefore, your first impression is very important! We have a good logistics network, which transports Heta products with great care for our dealers. Nevertheless, when in transport or handling, damage of the often-heavy stoves can occur. It is important that upon receipt check your Heta product completely and report any damage or defects to your dealer.

The packaging must be disposed of as follows: Wood is untreated and able to burn in the stove. Plastic and cardboard you can drop off at your local recycling center.

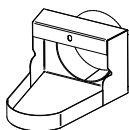
## With your new wood stove you should find the following:

<p>Operating / Instruction manual</p>		<p>Panorama Flue collar 1525-0007 Is the fire- place insert ordered- with rear outlet- The flue collar mounted at the factory.</p>	
<p>Heta glove</p>		<p>Panorama XL Flue collar 1525-0027 Is the fire- place insert ordered with rear outlet- The flue collar mounted at the factory.</p>	
<p>Data plate</p>		<p>Cover plate 1027-0301</p>	
<p>Q.C. check Standard V1,30</p>		<p>Four pin screws for leveling</p>	

Required tools are not supplied.

## Accessory Parts

1 x 1511-0028  
External air from behind



1 x 0032-0015  
External air from below



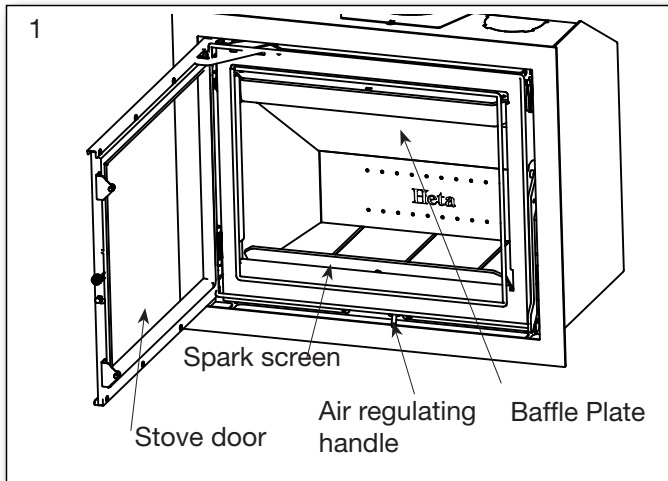
Connecting of the external  
convection ducts  
2 x 1027-0295



# 1. OPERATING INSTRUCTIONS

## 1.1 Before using

Before the wood stove is used make sure required installation conditions, are met. See page 15.



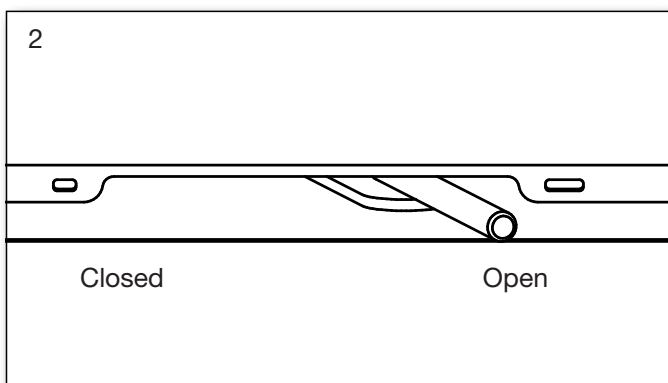
## 1.2 First firing

The stove paint is fully cured from the factory, but a minor unpleasant odour could still arise.

## 1.3 Regulating the air flow

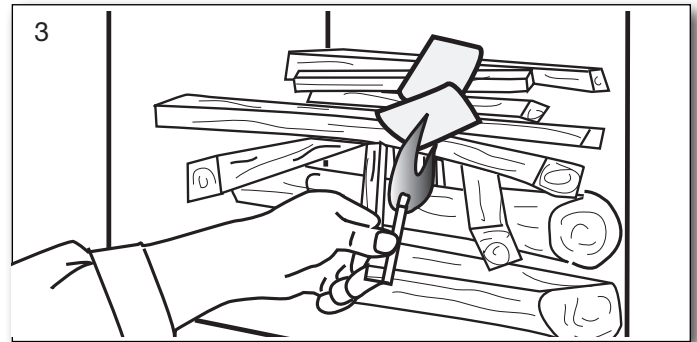
A handle below the door regulates the stoves combustion air.

The combustion air is fully open, when the handle is pushed to the right. Closes gradually moving the lever to the left.



## 1.4 Lighting the stove

Place two pieces of wood on the bottom. Stack kindling on top in layers with air between. Setting fire starter (bag, brick, paraffin) on the top, now you are ready to light the fuel. The flames must work from the top down.



**The use of lighter fluid, oils or any liquid fuels is strictly forbidden from use in a wood stove.**

Fully open the combustion air and leave the door ajar (about 1 cm open).

Once the fire is established and the chimney is hot (after about 3-5 minutes) closed door and regulate the air into operating position. We recommend, all of the first fuel is burned with the combustion air fully open in the operating position. This ensures the stove and chimney are thoroughly heated.



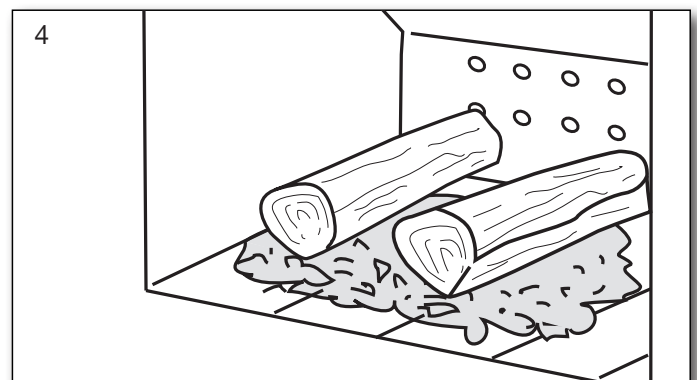
Startup/Lighting

Scan the code and select a language.

## 1.5 Refueling

Refueling of your stove should be done while there is still a good layer of embers. Distribute the embers with the majority of them to the front. Place pieces of wood equivalent to about 1,9 kg (Panorama) and about 2,3 kg. (Panorama XL) on top of the embers perpendicular to the door.

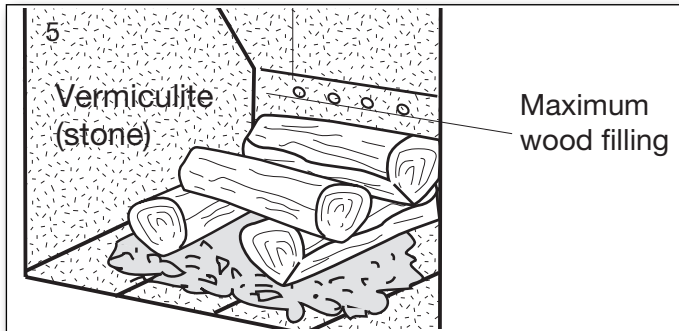
Open the combustion air completely and possibly. the door ajar (it is not necessary to keep the door ajar, but it can accelerate the ignition of the wood).




The wood will then ignite within a very short time (Typically 1 to 3 minutes). Once the fuel is ignited. Close the door and regulate the air back to operating air. When the fire is well established, you can now regulate the operating air to the desired combustion level.

Nominal heat out-put is 6,5 KW for Panorama and 9 KW for Panorama XL, equivalent to the operating air at about 80% open.

Ensure when refueling that the wood is not too close, it will cause poorer combustion, less heat out-put and lower efficiency.



The fuel load, must be maintained below the top series of air holes and within the outer vent in each side. Fig. 5

 **When refueling be careful to place the fuel into the combustion chamber gently, (use the provided glove). By not doing so you risk cracking or breaking the vermiculite.**

If there is reduced draft in the chimney, we recommend opening a window at stoking. This will give better ventilation to the room and more oxygen for combustion.

## 1.6 Reduced burning

The stove is, designed for intermittent use.

It is important to maintain the layer of hot embers. Lower heat out-put occurs when no flames come from the tree, when it becomes glowing charcoal.

If you are looking for less heat out-put, achieve this by fueling with smaller volumes of wood and a lower operating air. You may not completely close the operating air during firing.

Be aware that the stove will naturally soot if the operating air is too low. This is not good for the environment. There is also a risk for the glass, the chimney and other parts will become sooted.

By a combination of the above and possibly burning damp wood. Can lead to high levels of soot that it becomes sticky. Causing the sealing of the door to tear off when opening the door the next day.

## 1.7 Explosion!!!



**It is very important never to leave The stove after start up or refueling, before the fire is established. (Typically 1 to 3 minutes)**

Explosion can occur if filled with too much fuel in the stove, the production of large volumes of gas, which can explode if the air supply becomes too low.

## 1.8 Emptying the ash

Be careful not to damage the vermiculite when the removing the ash.



**Be careful when emptying the ashes out. There can be hot embers left for a long time.**

It is an advantage for the next firing to leave a layer of ash lying in the bottom of the firebox.

## Warning!



**One must always use caution around the stove seen, as it gets very warm during use. (In excess of 90° C).**

**Children should avoid contact with the stove.**

Setting up a fence if you have small children may be necessary.

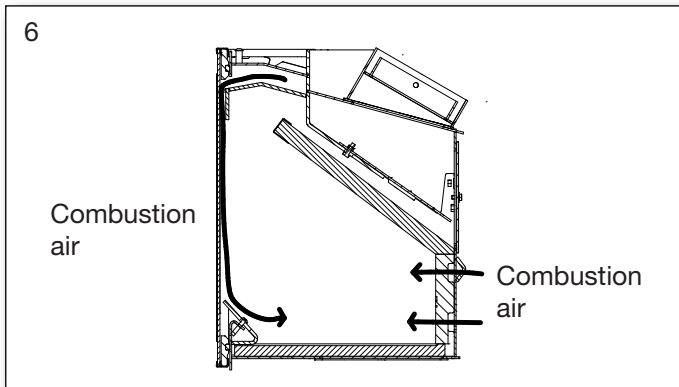
Do not place flammable objects like drying racks, furniture, curtains too close to the stove.

## 1.9 Draft conditions and the chimney

Poor draft will not allow the stove to burn, as it should. The glass can soot, requires cleaning of the chimney more often, smoke can escape out when the door is open and it gives poor fuel efficiency. Leading to unnecessary polluting of the environment.

Good draft will allow the stove to achieve optimal combustion and the highest possible efficiency. Heta wood stoves are constructed so that it itself provides an optimal blend of com-

bustion air. This provides a high efficiency/heat, clean glass and low environmental impact.



Minimum chimney draft for Panorama/Panorama XL insert is 13 PA. It is the draft that the stove has been tested and approved on. The minimum draft is necessary to provide clean burning, beautiful flame picture, as well as achieving the rated efficiency.

There is a risk of smoke escaping into the room if the door is opened during vigorous firing, or if there is a lack of air supply to the room, for ex. if an extraction fan is in use.

Flue gas temperature at the rated output is for Panorama 273°C and for Panorama XL 266°C relative to 20 ° C. Flue gas flow is 6 g / sec. for Panorama and 7,5 g/sec. for Panorama XL

The chimney height and diameter, as well as the temperature difference between the flue gas and outside temperature generates the chimney draft. Chimney insulation is therefore important as new efficient stoves create lower flue temperatures. Wind and weather conditions also influence draft, in some cases it may be disadvantageous wind direction, combined with the position of the chimney can cause negative draft (it blows through the chimney), causing smoke escape from the stove.

Before using after a long period of inactivity, check that the chimney is free for any blockages. (soot build-up, bird nests, leaves etc.).

## Reduced draft can occur when:

- The temperature difference is too small between smoke gasses and outdoor
- To short of a chimney
- The outside temperature is high, and indoor temperature is low f. ex. in summer
- False air in the chimney
- Chimney is blocked

- Air tight house (lack of combustion air supply)
- Poorly placed chimney for the surroundings, for ex. the ridge and trees may cause turbulence.

## Good draft occurs when:

- The difference in temperature in the chimney (warmer) and outside temperature (colder)
- It is clear weather
- The chimney has the right height min 4 meters above the stove, and clear of the roof ridge

## 1.10 Fuel

Your new stove is EN approved for firing with wood fuel. You must therefore only burn clean, dry wood in your stove. Never use your stove to burn driftwood, as this may contain a lot of salt which can damage both the stove and the chimney. Similarly, you must not fire your stove with refuse, painted wood, pressure-impregnated wood or chipboard, as these materials can emit poisonous fumes and smoke.

Correct firing using well seasoned wood provides optimal heat output and maximum efficiency. At the same time, correct firing prevents environmental damage in the form of smoke emissions and reduces the risk of chimney fires. If the wood is damp and inadequately seasoned, a large proportion of the energy in the fuel will be used to vaporize the water, and this will all disappear up the chimney. Thus, it is important to use dry, well seasoned wood, i.e. wood with a moisture content of less than 20 %. Achieve this by storing the wood for 1–2 years before use.

Pieces of firewood with a diameter of more than 10 cm should be split before before storing. The pieces of firewood should be of an appropriate length (approx. 19-25 cm) so that they can lie flat on the bed of embers.

If you store your wood outdoors, it is best to cover it.

## Examples of fuel values

for different woods and their typical densities per cubic meter, specified for 100% wood with a moisture content of 18%.



Wood	kg/m <sup>3</sup>	Willow	kg/m <sup>3</sup>
Beech	710	Wood	560
Oak	700	Alder	540
Ash	700	Scotch pine	520
Elm	690	Larch	520
Maple	660	Lime	510
Birch	620	Spruce	450
Mountain pine	600	Poplar	450

**It is advised not to use oil-containing woods like teak tree and mahogany, as this can cause damage to the glass.**

## Heating value in wood

You have to use about 2.4 kg normal wood to replace one litre of heating oil. All woods have almost the same heating value per kg, which is about 5.27 kW/hour for absolute dry wood.

Wood with a moistness of 18% has a efficiency of about 4.18 kW / hour per kg, and one litre heating oil contains about 10 kW / hour.

## CO<sub>2</sub> release

At combustion 1000 litres of heating oil forms 3.171 tons CO<sub>2</sub>. As wood is a CO<sub>2</sub> neutral heat/energy source, you save the environment about 1.3 kg CO<sub>2</sub> every time you have used 1 kg normal wood.

## 1.11 Operational problems

The chimney must be swept at least once a year, we recommend the use of a NACS (national association of chimney sweeps) registered chimney sweep.

In the event of smoke or malodorous fumes are being produced, you must first check to see whether the chimney is blocked.

The chimney must, of course, always provide the minimum draft necessary to ensure that it is possible to regulate the fire. Please note, however, that chimney draft is dependent on the weather conditions. In high winds, the draft can become so powerful that it may be necessary to fit a damper in the flue gas pipe to regulate the draft.

When cleaning the chimney, soot and other deposits may come to fall on the baffle plate, remove and clean it. In cases where the wood burns too quickly, this may be due to excessive chimney draft. You should also check to make

sure that the door seal and ash pan seal is intact and correctly fitting.

If the stove is generating too little heat, this may be because you are firing with wet wood. In this case, much of the heating energy is used to dry the wood, resulting in poor efficiency, potentially damaging the vermiculite and an increased risk of soot deposits in the chimney.

## 1.12 Chimney fire

In case of a chimney fire, which often results from incorrect operation/maintenance or prolonged use of damp wood, close the door and the air supply completely, to help slow/smother the fire. Call the fire department.

The stove and chimney must be inspected before use again.

## 1.13 Troubleshooting table

Fault	Cause	Troubleshooting	Solution
Lighting problems. When the stove is cold, smoke seeps into the room. Once the combustion chamber has heated up, the stove burns well.	Inadequate chimney draft. The chimney only has sufficient draft when it is hot.	You can test using a lighter whether flame is drawn into the combustion chamber.	Improve the chimney.
The stove burns poorly after the warm-up phase, and the glass slowly soots up.	Soot in the flue pipe.	Check the flue pipe regularly, as the problem arises slowly.	Clean regularly, and limit the use of horizontal flue pipes. Do not use firewood which generates large quantities of ash.
If the stove burns poorly after start-up, and the glass slowly soots up.	Inadequate chimney draft.	The fault usually already occurs during lighting. Measure the chimney draft.	Improve the chimney draft.
	Insufficient air supply.	Check the air supply.	Read the operating instructions and instruct all users.
	Damp wood.	Use clean, dry wood with a maximum moisture content of 20%.	Firewood should ideally be dried for at least one year after splitting.
	Firewood pieces too large.	Optimal size – see the section for firewood, max. diameter 10 cm.	Use smaller pieces of firewood.
	Insufficient air supply to the room. Range hoods, airtight windows, etc.	Ensure there is sufficient fresh air supply, open a window, check the outdoor air supply.	Depending on the cause, windows must be opened or the outdoor air connection cleaned.
	Insufficient air supply to the room. Range hoods, airtight windows, etc	Ensure there is sufficient fresh air supply, open a window, check the outdoor air supply.	Depending on the cause, windows must be opened or the outdoor air connection cleaned.
The vermiculite in the combustion chamber is becoming very worn.	Wood and flue gases wear down the vermiculite.	Investigate whether the wear is normal.	Normal wear and minor cracks are of no significance. It should be replaced when the steel of the combustion chamber is visible.
Too rapid combustion.	Too much chimney draft.	To test, you can open the cleaning hatch, but remember to close it again.	Measure the chimney draft and install a damper in the flue pipe if necessary.
	The door or ash pan/drawer seal is defective.	While cold, close a piece of paper in the door – the seal should hold the paper gently in place so it does not fall out by itself. Normal wear.	Replace the seal.
The vermiculite in the combustion chamber is cracked.	Shocks or impacts while adding firewood.	Normal wear	Cracks only have cosmetic significance. Replace when the steel of the combustion chamber is visible.
Steel surfaces in the combustion chamber have oxidised.	The temperature in the combustion chamber is too high.	Unsuitable fuel is being used (such as coal). Check the quantity of firewood being used, read the operating instructions.	If there are clear cracks or weaknesses in the stove body, it must be replaced.
The stove whistles	Too much chimney draft	To test, you can open the cleaning hatch, but remember to close it again.	Install a damper.
The stove 'clunks'	Usually due to tension in the metal plates.	Generally only occurs while heating up and cooling down.	Adjust the metal plates.
The stove ticks	Normal expansion and contraction due to temperature changes.	A normal sound.	Ensure that the temperature in the combustion chamber is as constant as possible.
The stove creaks.	The temperature in the combustion chamber is too high.	Use less firewood. Also check the seal in the ash pan/drawer.	See the operating instructions.
The stove smells. The surface is steaming.	The paint on the stove surface is not yet fully hardened.	See the operating instructions regarding the first firing.	Ensure there is sufficient ventilation.
Condensation in the combustion chamber.	Moisture in the vermiculite.	Check the condition of the vermiculite.	Evaporates by itself after the stove has been lit a few times.
	Damp wood.	Measure the moisture content.	Use dry firewood.
Condensation from the flue pipe.	The pipe is too long or the chimney is too cold.	Check the flue pipe's length and heat loss.	Improve the flue pipe, insulate the chimney.
	Damp wood	Measure the moisture content.	Use dry firewood.

## 1.14 Maintenance

The surface of the stove is treated with a heat-resistant paint. The stove should be cleaned with a damp cloth.

Any damage to the surface in the form of chips or scratches can be repaired using touch-up paint, which is available in spray cans.

## 1.15 Cleaning the glass

Incorrect firing, for example using wet wood, can result in the viewing window becoming covered in soot. This soot can be easily and effectively removed by using proprietary stove glass cleaner.

## 1.16 Diagram for the maintenance

Maintenance / Period	Stove Owner					Qualified Technicia	
	Before Autum	Daily	2-3 days	30 days	60-90 days	1st Year	2st Year
Cleaning the chimney (see. Chimney)	C						
Cleaning the chimney and stove	C				C		
Cleaning the stoves firebox	C	VI			C		
Cleaning combustion air intake	C				C		
Cleaning ash bucket (small)	C		VI				
Cleaning ash bucket 8 Liter	C		VI	C			
Cleaning of the firebox	C	VI		C			
Checking / switch, gasket for door	C/S	VI					C/S
Checking / changing, gasket for glass	C/S	VI					C/S
Checking / switch, gasket for ashpan	C/S	VI					C/S
Checking / changing gasket for flue pipe	C/S	VI					C/S
Checking / changing vermiculite	C/S	VI					C/S
Lubricate hinges	L	VI			L		
Lubricate lock	L	VI			L		

For the lubricant used a heat-resistant product. (300c)

C = Cleaning

C/S = Checking /Switch

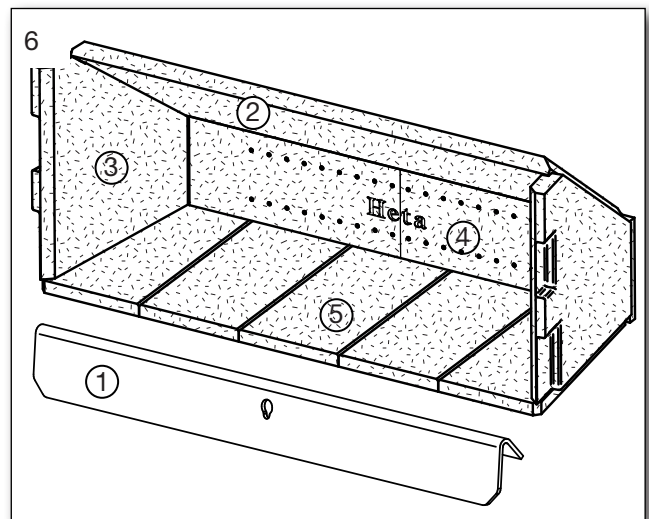
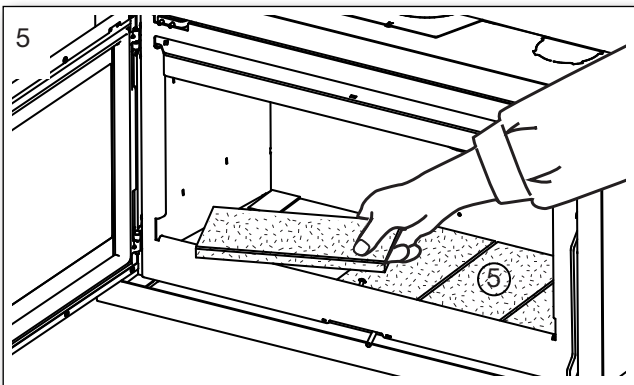
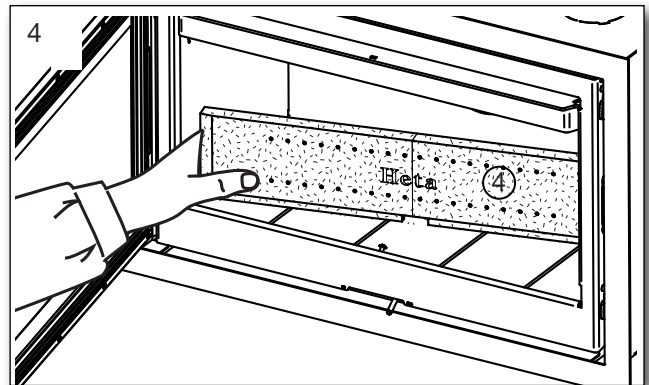
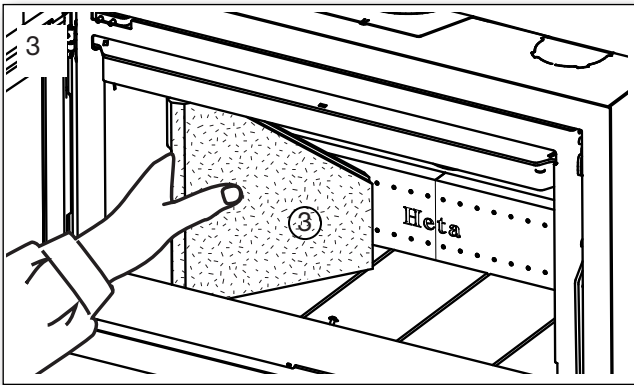
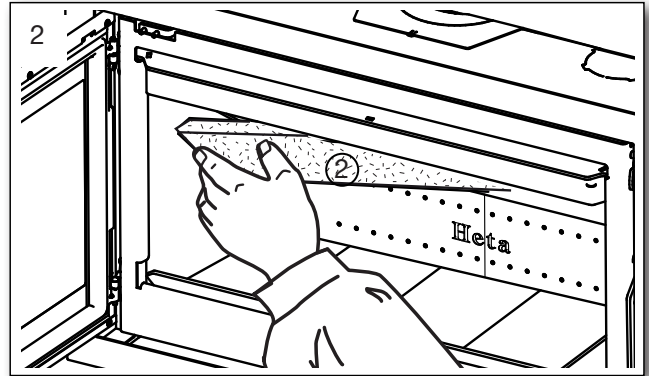
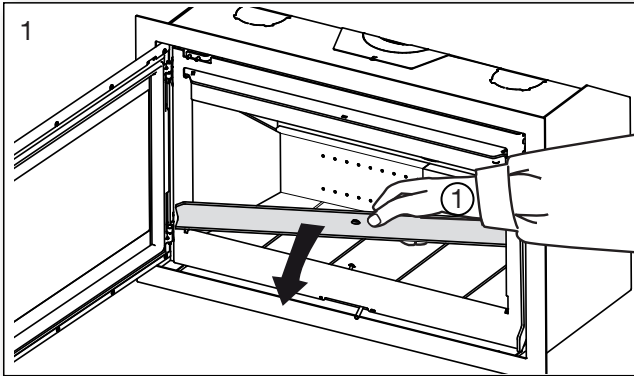
L = Lubricate

VI = Visual Inspection, pos. cleaning/replacing/adjusting

## 1.17 Cleaning after sweeping or before replacing vermiculite stones

Note: it may be necessary to clean/vacuum the holes and air ducts behind the rear stone

### Removal sequence of stones.

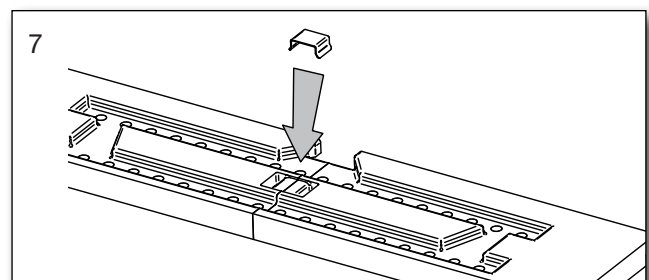


Replace in reverse order. Starting with Fig. 6.

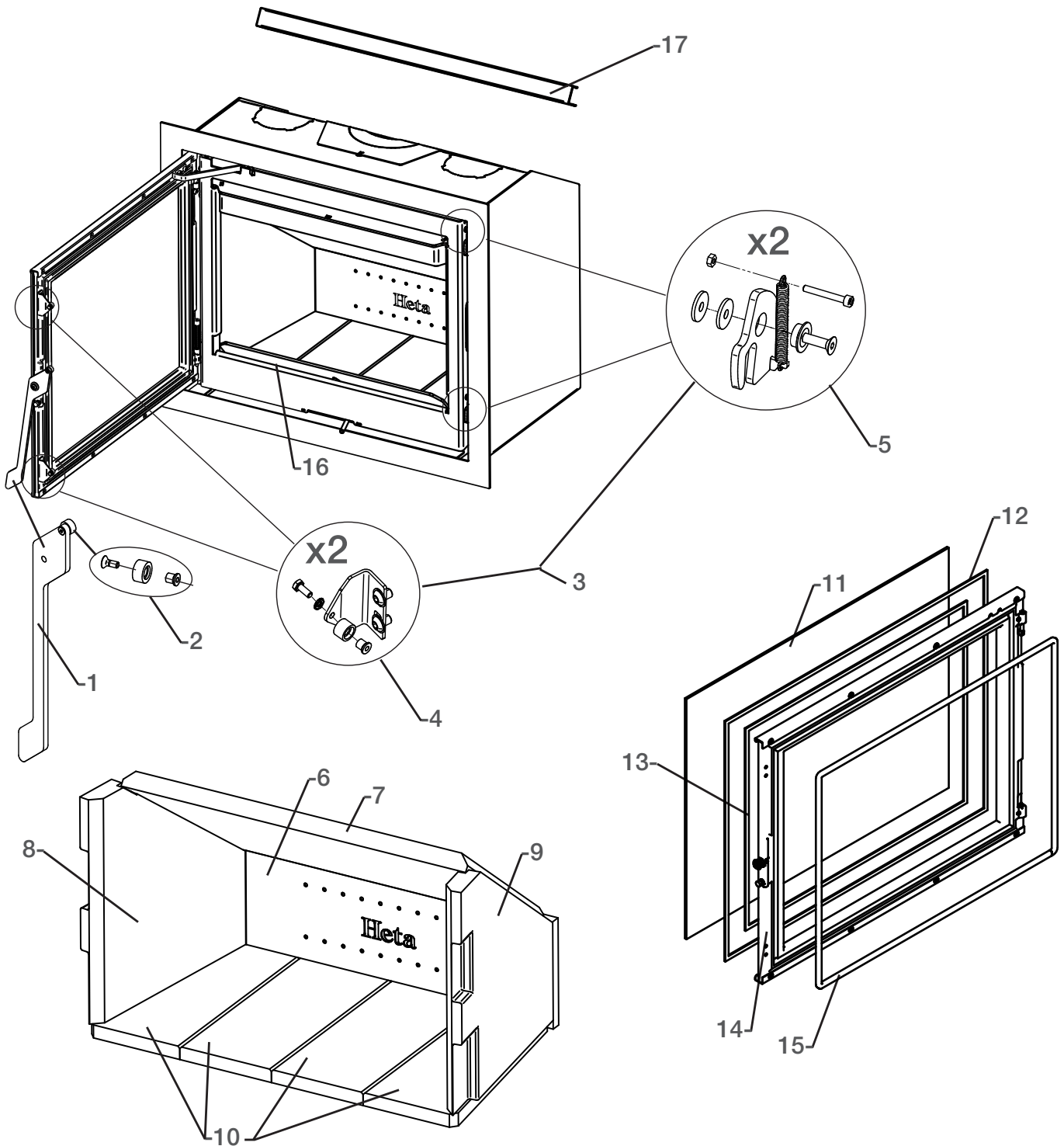
### Rear stone

The rear stone on Panorama XL is divided into two.

They are held together by a bracket on the rear side which is pressed down into the recesses. Fig. 7.

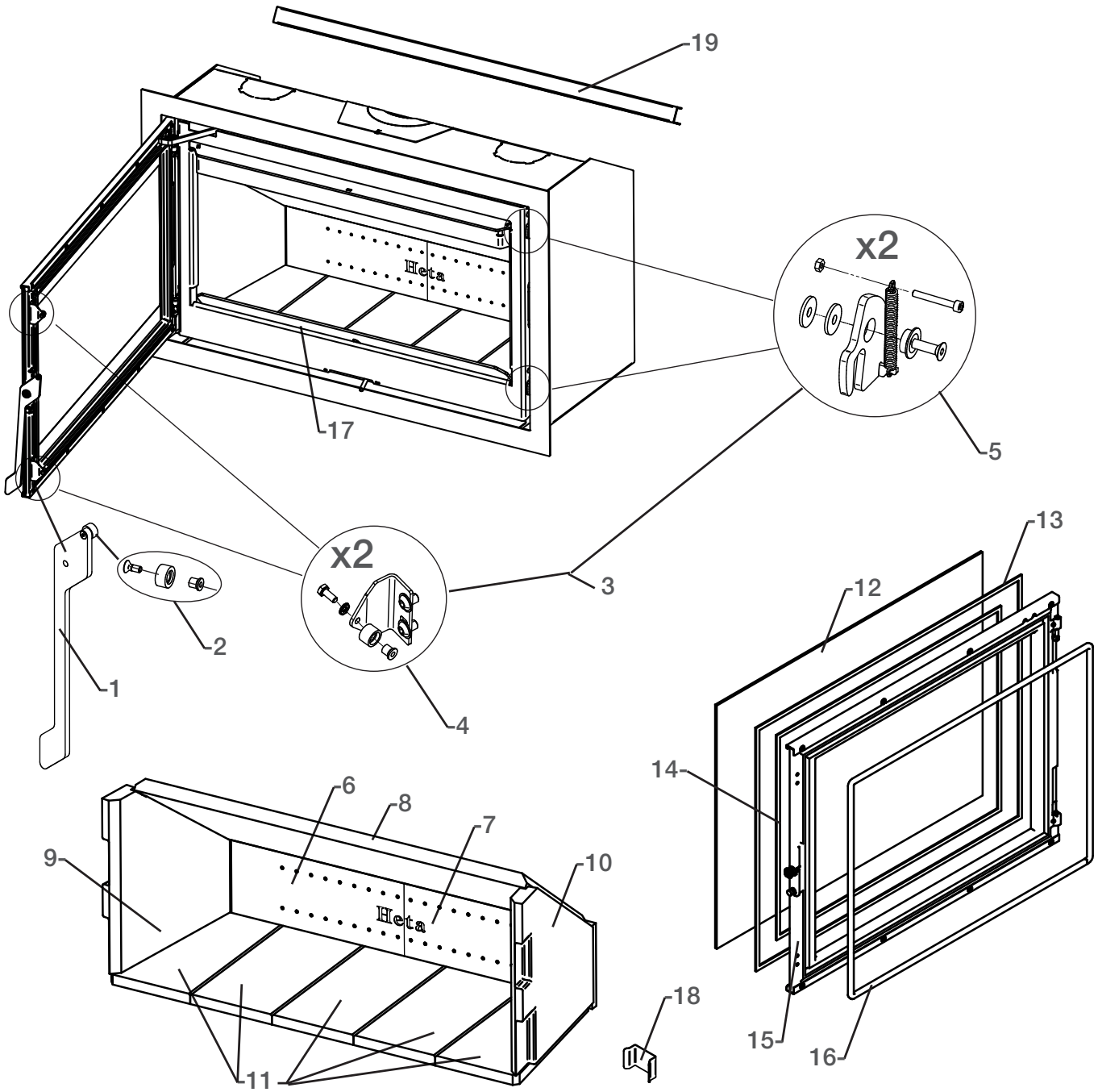


# 1.18 Parts Panorama



Pos. No.	Name	Qty.	Pos. No.	Name	Qty.
1	4020-0014 Handle	1	11	0021-0047 Glass (4x512x646)	1
2	5013-0007 Rep. set for handle	1	12	0023-3010 Textile glass 6 mm with adhesive (2.31 m)	1
3	5013-0006 Complete rep. set self-close	1	13	0023-3010 Textile glass 6 mm with adhesive (1.96 m)	1
4	5013-0005 Rep. set self-close, door	1	14	4005-0037 Door, mounted	1
5	5013-0004 Rep. set self-close, stove	1	15	0023-3015 Glass seal 10 mm (2.11 m)	1
6	0023-0126 Back stone	1	16	1019-0024 Spark screen	1
7	0023-0122 Baffle plate	1	17	1027-0289 Support rail	1
8	0023-0124 Left stone	1			
9	0023-0123 Right stone	1			
10	1523-0076 Bottom stone set, complete	1			

# 1.18 Parts Panorama XL



Pos. No.	Name	Qty.	Pos. No.	Name	Qty.
1	4020-0014 Handle with roller	1	12	0021-0048 Glass (4x512x906)	1
2	5013-0007 Rep. set for handle	1	13	0023-3010 Textile glass 6 mm with adhesive (2.8 m)	1
3	5013-0006 Complete rep. set self-close	1	14	0023-3010 Textile glass 6 mm with adhesive (2.5 m)	1
4	5013-0005 Rep. set self-close, door	1	15	4005-0038 Door, mounted	1
5	5013-0004 Rep. set self-close, stove	1	16	0023-3015 Glass seal ø10 (2.6 m)	1
6	0023-0129 Rear stone, left	1	17	1019-0025 Spark screen	1
7	0023-0149 Rear stone, right	1	18	1013-0697 Stainless steel clip	1
8	0023-0127 Baffle plate	1	19	1027-0290 Support rail	1
9	0023-0124 Left side stone	1			
10	0023-0123 Right side stone	1			
11	1523-0075 Bottom stone set, complete	1			

## 1.19 Stove data table in accordance with en 13229 testing

Stove type Insert	Nominal fluegas temperature, at 20°C room temperature C°	Flue mm	Fuel volume kg	Draft min. mbar	Nominal output tested kW	Actual effi- ciency %	Distance to flama- ble materials at the sides mm	Distance to furnitures from the stove mm	Stove weight kg
Panorama	273	ø150	1,9	0,13	6,5	80	275	1100	116
Panorama XL	266	ø150	2,3	0,13	9	81	250	1200	145

The nominal output is the output to which the stove has been tested.

The test was carried out with the combustion air 80%.

## 1.20 Guarantee

Heta wood stoves, subjected to a strict quality control during production and before delivery to the dealer.

Therefore, the stoves guarantee is

**FOR FIVE YEARS**

Against defects in manufacturing

The guarantee does not cover:

Wearing parts / fragile parts such as:

- Vermiculite stones in the combustion chamber, glass, seals and the casted bottom or shaking grate.
- Damage caused by improper use.
- Transportation costs for warranty repair.
- Assembly / disassembly of warranty repair.

Should you have cause to make a complaint, please quote our invoice no.

### Warning



Any unauthorized alterations to the stove and the use of non-original parts will void the warranty.

# Installation Instructions

## Contents

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### **Remember**

The stove and chimney installation, must comply with local regulations, including those referring to national and European standards.



## 2. Installation instructions

The stove installation must be in accordance with national, European and possibly local regulations. You must follow local regulations with regard to installation of chimney and connection to the chimney. We recommend that you let a professional Heta dealer install the stove. Alternatively, you can ask the local chimney sweep before installation. Be aware that it is always the owner himself who has responsibility for ensuring that applicable rules are complied with.

A modern stove places heavy demands on the chimney due to the high efficiency. It may be necessary to enhance or even replace an old chimney.

### Remember

1. Always ensure free access to any cleaning doors in a chimney.
2. Always ensure ample fresh air to the room.
3. Exhaust/extraction fans in the house can reduce or create negative draft in the chimney. Reduced draft can lead to the stove having adverse combustion properties. It may result in smoke coming out of the stove when the door is open. A negative draft due to an exhaust/extraction fan can cause the chimney to work in reverse, drawing smoke into the house because of the fan.
4. Any air vents must not be covered.

### 2.1 Distance Provisions

There is a difference between installation next to flammable wall or non-flammable wall. If the wall is made of non-flammable material, the stove in principle may be placed flush against it.

Inserts are generally only intended for installing in existing open fireplaces or in a wall built of non-combustible material. There must be adequate space between the wall and the convection case. This is to avoid damage to the masonry/wall when the stove expands when in use.

Minimum distances to combustible material found on the table on page 15, the data plate, as well as drawings. Pay special attention to the distance to flammable floor (180 mm), which is also applicable, although there is a steel/glass plate on the floor. If the floor is made of, for ex. concrete, tile or similar, there may not be combustible materials for at least a depth of 350

mm, valid from the bottom edge of the door on the insert.

Distances for installation see page 19.

### 2.2 Floor

You must ensure that the floor can support the weight of the stove and a top-mounted steel chimney.

In front of the fireplace insert, the substrate must consist of non-combustible material, for ex. Steel/glass plate, stone or tile floor. The size of the non-combustible surface must follow the applicable national and local regulations. Protecting your floor from embers that may fall out of the oven.

Distances see data table page 15.

Distance from flammable floor: 350 mm.

Pay special attention to the distance from flammable floor, which is also valid even if there are a steel, glass, stone or tile over flammable materials. It is the floor itself, which must be non-flammable. (Concrete, tile or similar).

### 2.3 The chimney connection

The chimney opening must follow national and local regulations. However, the area of the opening should never be less than 175 cm<sup>2</sup>, which corresponds to a diameter of 150 mm.

If a damper is fitted in the flue gas pipe, there must always be at least 20 cm<sup>2</sup> of free passage, even when the damper is in its “closed” position.

If local regulations permit, two contained stoves can be connected to the same chimney. However, you must abide by local regulations regarding the distance between the two connections. The Panorama, Panorama XL insert can be installed with a horizontal straight back outlet. Maximum length of the pipe should be 500 mm with a 5” diameter. Minimum draft of 13 pascal is required.

**The insert stove must never be connected to a chimney that is linked to a gas fire stove.**

An efficient stove makes high demand on chimney properties – so always have your local chimney sweep evaluate your chimney.

## Connection to a brick chimney

Brick a thimble into the chimney and seat the flue gas pipe in this.

The thimble and flue gas pipe must not penetrate the chimney opening itself, but must be flush with the inside of the chimney duct. Joints between brickwork, the thimble and flue gas pipe must be sealed with fireproof material and / or beading. Heta A/S stresses that it is of utmost importance that this is done correctly with very tight joints. As mentioned earlier, we recommend that setup and installation be left to a professional Heta dealer.

## Connection to a steel chimney

When fitting a connection from a top outlet stove directly to a steel chimney, we recommend fitting the chimney tube inside the flue gas spigot so that any soot and condensation drops into the stove itself rather than collecting on the exterior surface of the stove.

For connections to chimneys that are run through ceilings, all national and local regulations regarding distance to flammable material must be followed. It is important that the chimney is fitted with roof support so that the top panel of the stove is not required to bear the entire weight of the chimney (excessive weight may damage the stove).

## 2.4 Combustion air

The insert stove is approved as a room air dependent

insert stove in accordance with EN 13229. All the combustion air in the inset stove comes from the room in which it is fitted. However, by connecting a sealed air inlet to the insert stove's air intake connector, the stove can be supplied with external combustion air. In this respect, the following requirements must be met:

- Only approved materials may be used from the ventilation unit to the air inlet vent.
- The air inlet vent must be fitted correctly and insulated to prevent formation of condensate. The cross section of the vent and grille must be at least 78 cm<sup>2</sup>.
- If the vent leads out into the open air, please note that the grille must be fitted with suitable wind protection. There must be no risk that the grille can get clogged by leaves, etc.

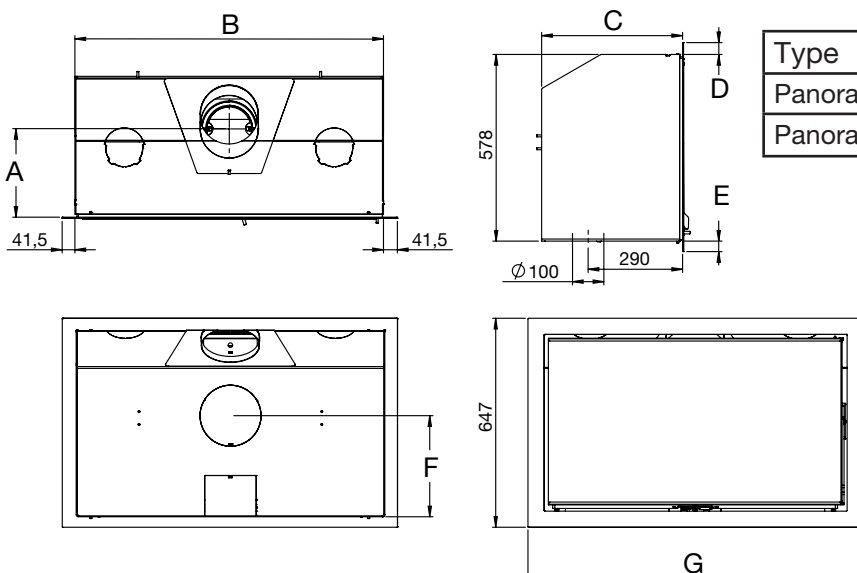
## Ventilation

Adequate ventilation must be provided in accordance with building regulations (Doc J Oct 2010) especially when installing in newer build properties when the stove is not going to be installed to an outside air supply.

The Panorama/Panorama XL has a nominal output of less than 5 kW and does not need additional ventilation in older properties where it will be ventilated by natural leakage.

Houses built after 2008 where the air leakage rate is less than 5 m<sup>3</sup> / hour / m<sup>2</sup> then a ventilator equivalent to 550 mm<sup>2</sup> per kW output will be required (4.5 kW x 550 mm<sup>2</sup> = 2475 mm<sup>2</sup>) unless the stove is connected to an outside fresh air supply.

## 2.5 Stovedrawings/measurments



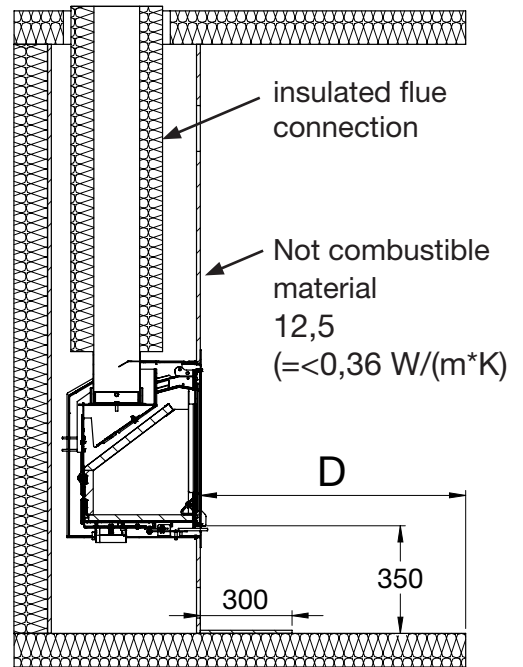
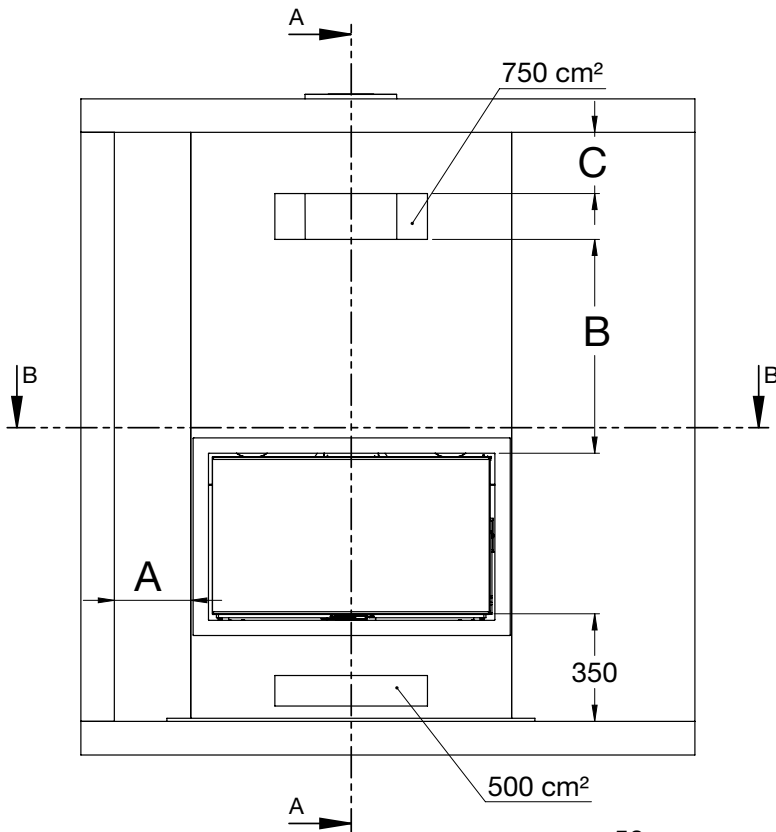
Type	A	B	C	D	E	F	G
Panorama	323	695	445	38	31	322	778
Panorama XL	275	955	437	39	30	313	1038

Minimum dimensions, hole in brick wall

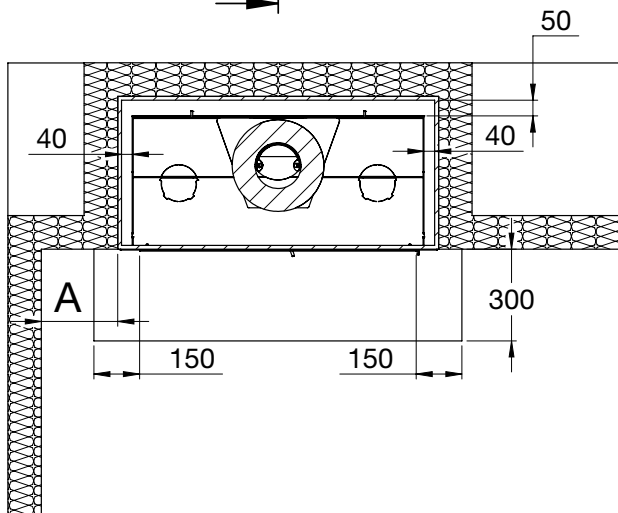
Type	H	W	D
Panorama	610	715	460
Panorama XL	610	975	460

## 2.6 Panorama/Panorama XL Clearances for installation EN 13 229

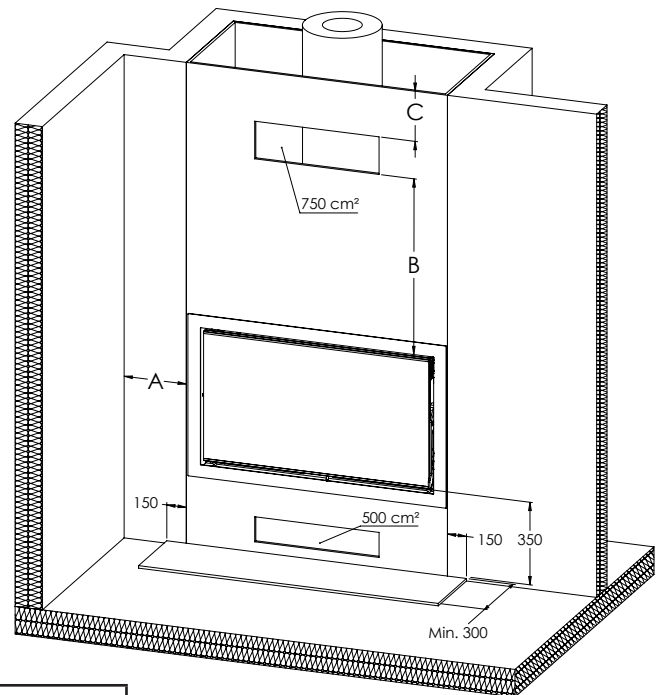
The Building materials that are used in safety test and shown in illustrations on this page, has a thermal conductivity of max. ( $= <0.36 \text{ W (m} \cdot \text{K)}$ )



Snit A-A



Snit B-B



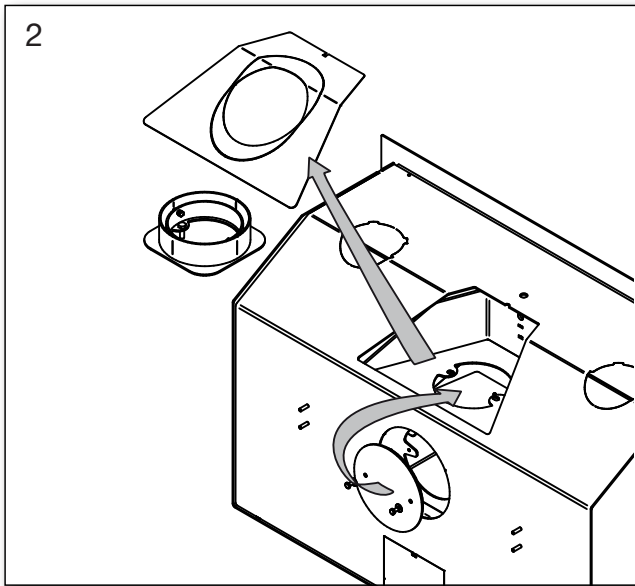
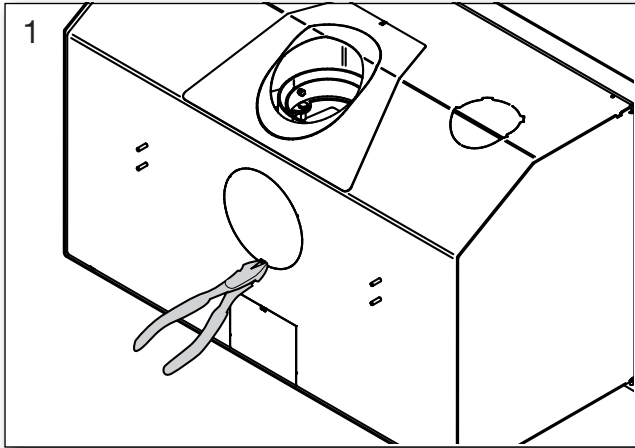
### Safety distance

Stove type Insert	Distance combustible material			
	A To the sides	B Distance to the convection vent	C Distance to com- bustible above the convection vent	D Distance to furniture
Panorama	275	490	170	1100
Panorama XL	250	700	200	1200

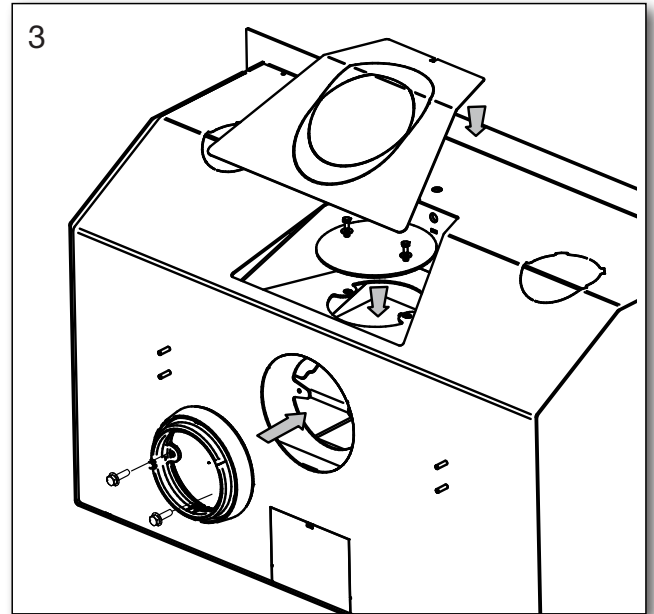


The dimensions are the minimum dimensions, unless otherwise stated.

## 2.7 Changing to back outlet

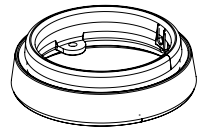


Mount the cover plate first and then the flue collar.

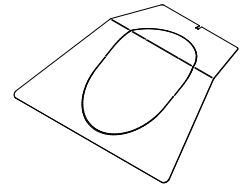


To change to a back outlet, these items need to be ordered.

1 x 1525-0025 Flue collar  
2 x 0008-1115 M6x25



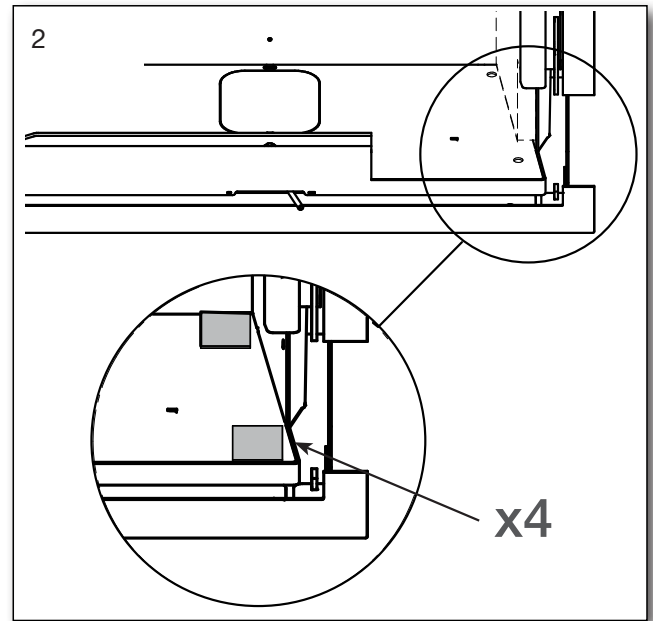
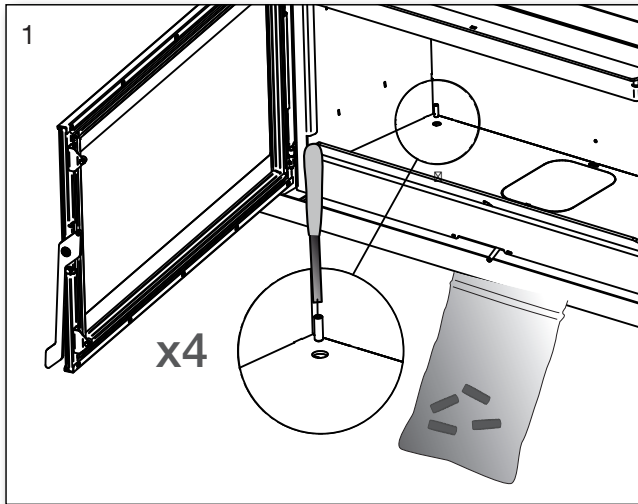
1 x 1027-0301  
Cover plate to  
convection case



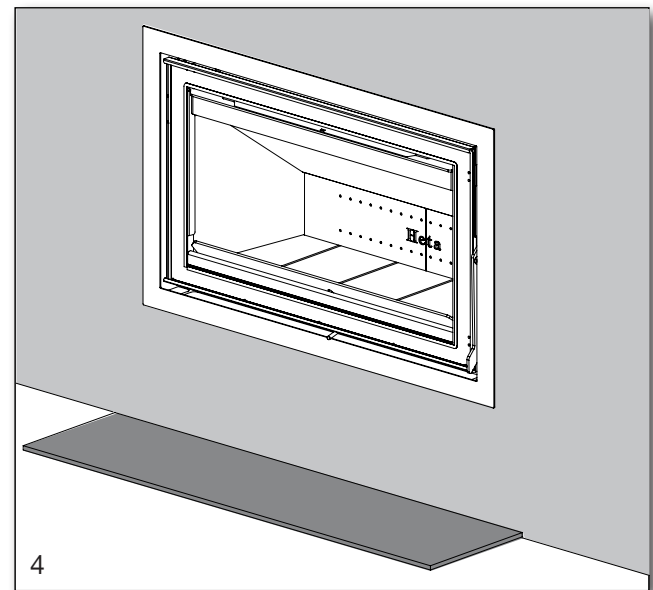
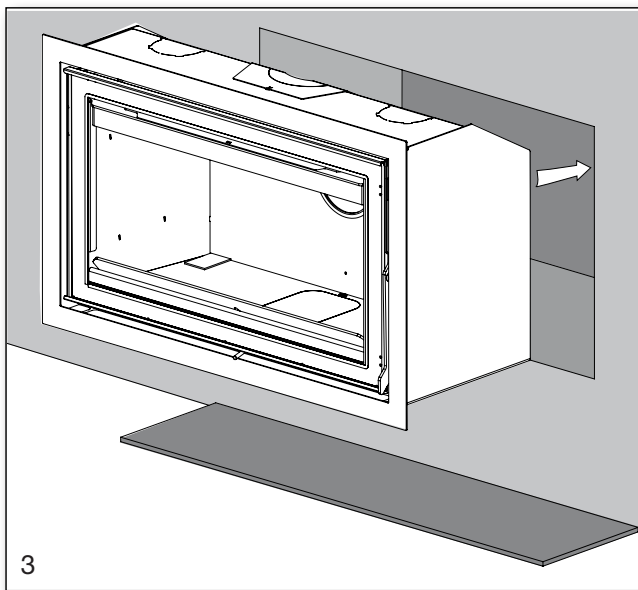
## 2.8 Installation of the stove

The entire convection case with the combustion chamber is to be adjusted for height by means of set screws. Fig. 1

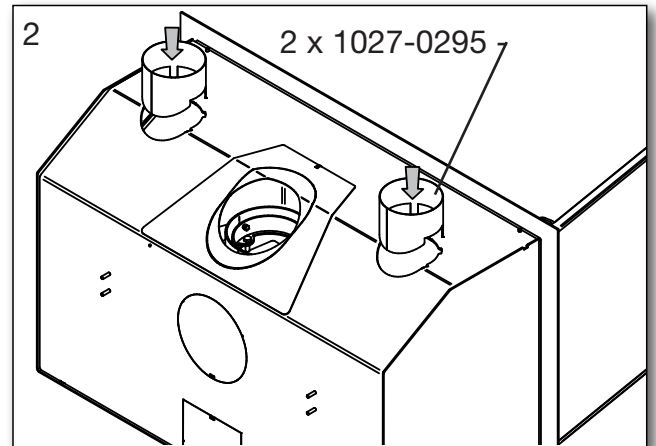
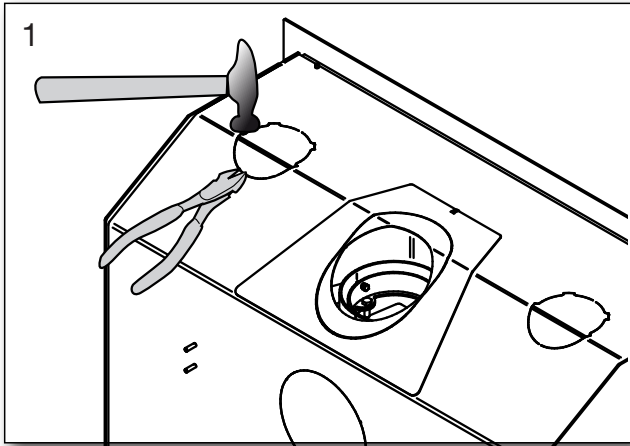
Remove the vermiculite and the 4 seals in the combustion chamber - See page 12, and adjust through the holes in the bottom of the combustion chamber. Make sure the oven is level.



Be sure to replace the 4 seals located just above the holes in the bottom of the combustion chamber.

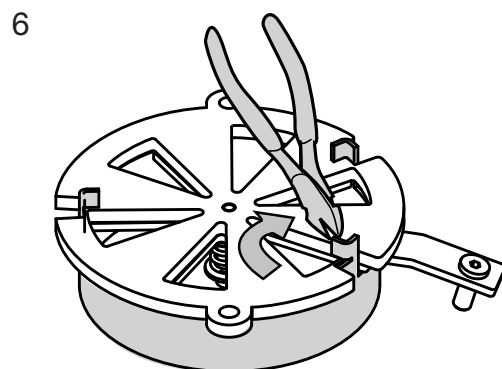
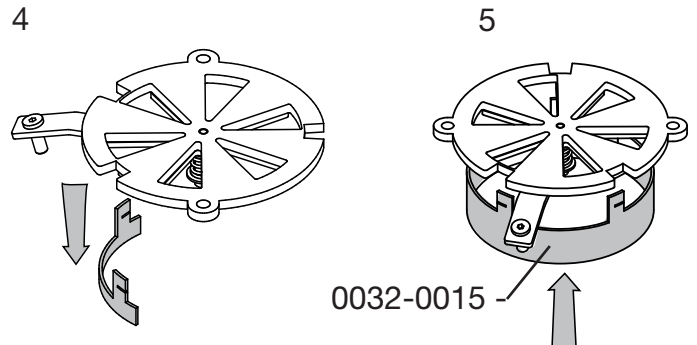
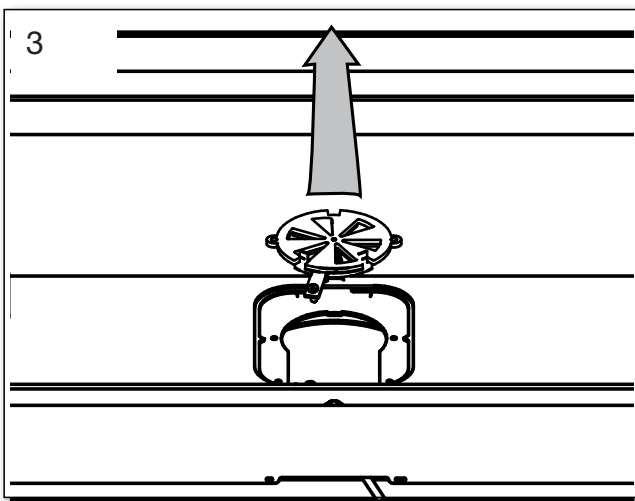
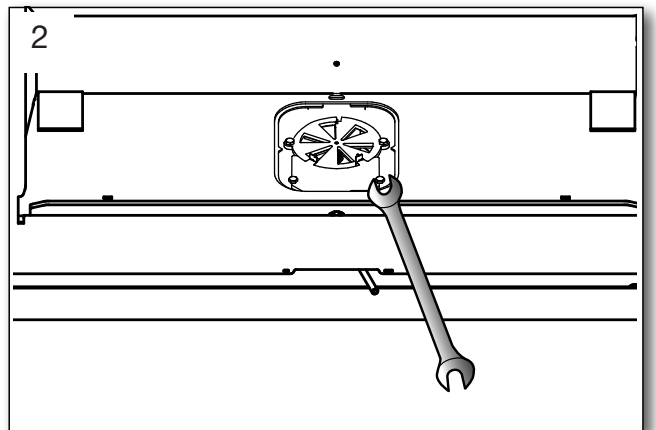
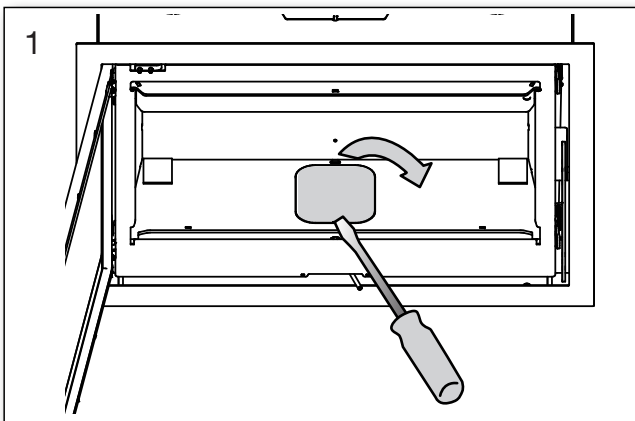


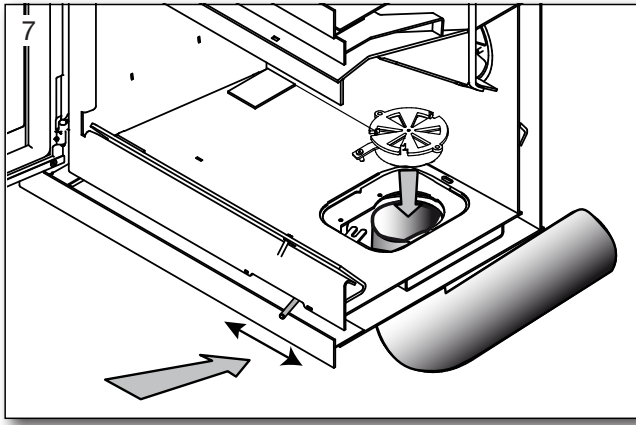
### 3. Connecting of the external convection ducts



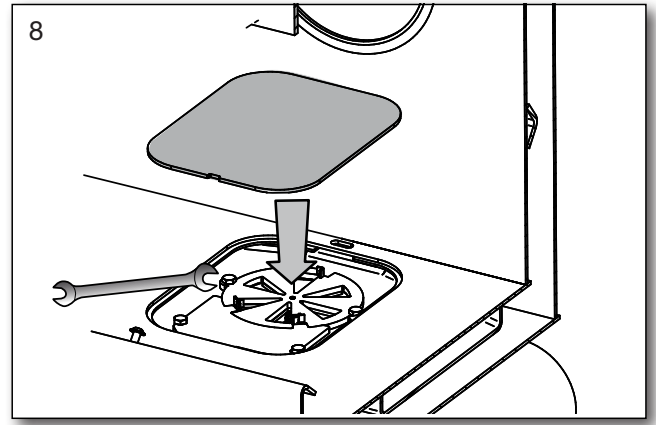
### 4. Connecting external air supply from below

Remove the vermiculite in the combustion chamber. See on page 12.



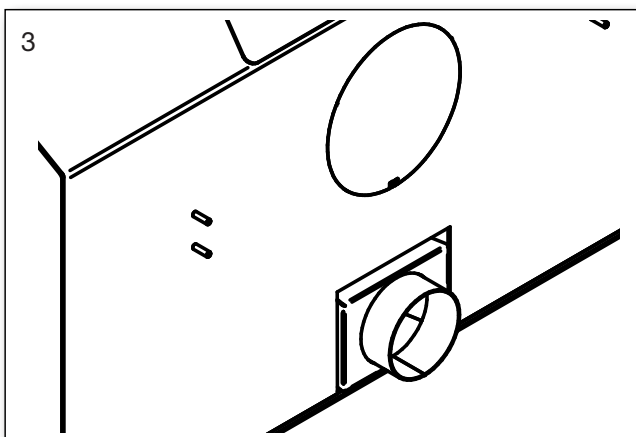
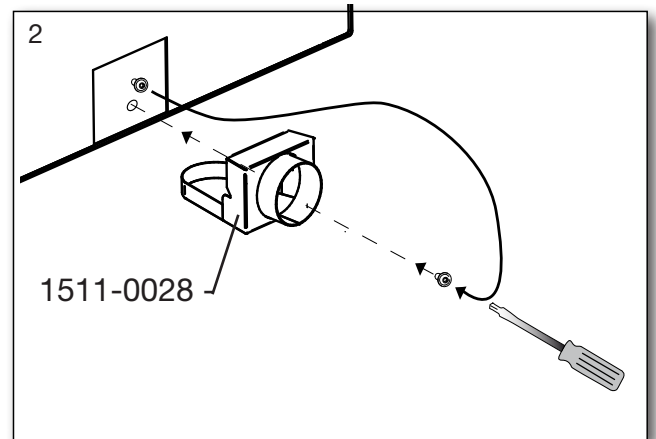
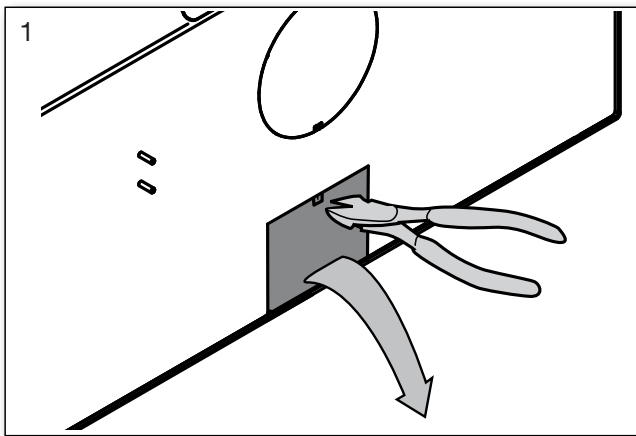


Check that the air controller moves freely.



Replace the vermiculite. See page 12.

## 5. Connecting external air supply from behind



Possibly leakage around the coupling spigot can be sealed with heat resistant silicone or fire rope.

## 6. Appendix A

The Clean Air Act 1993 and Smoke Control Areas Under the Clean Air Act local authorities may declare the whole or part of the district of the authority to be a smoke control area. It is an offence to emit smoke from a chimney of a building, from a furnace or from any fixed boiler if located in a designated smoke control area. It is also an offence to acquire an "unauthorised fuel" for use within a smoke control area unless it is used in an "exempt" appliance ("exempted" from the controls which generally apply in the smoke control area).

The Secretary of State for Environment, Food and Rural Affairs has powers under the Act to authorise smokeless fuels or exempt appliances for use in smoke control areas in England. In Scotland and Wales this power rests with Ministers in the devolved administrations for those countries. Separate legislation, the Clean Air (Northern Ireland) Order 1981, applies

in Northern Ireland. Therefore it is a requirement that fuels burnt or obtained for use in smoke control areas have been "authorised" in Regulations and that appliances used to burn solid fuel in those areas (other than "authorised" fuels) have been exempted by an Order made and signed by the Secretary of State or Minister in the devolved administrations.

The Panorama/Panorama XL been recommended as suitable for use in smoke control areas when burning dry wood logs.

Further information on the requirements of the Clean Air Act can be found here: <https://www.gov.uk/smoke-control-area-rules>

Your local authority is responsible for implementing the Clean Air Act 1993 including designation and supervision of smoke control areas and you can contact them for details of Clean Air Act requirements.